



READY, SET, SHINE: LOCAL SOLAR ENERGY GROWS THANKS TO OUR CUSTOMERS



We're excited to announce that the first section of our Solar Share facility is now up and running! The 500-kilowatt section, made up of over 1,400 solar panels, is online and producing power. We're celebrating this milestone with you and our more than 300 customers who are committed to sustainability and helping grow local solar energy through their participation. This includes our first major founding partner in the program, Ford Motor Company.

In addition to helping grow local solar energy, one program benefit for subscribers is the ability to view how the energy produced by our Solar Share facility is offsetting their own energy use in near real time, based on their subscription level. While subscribers receive a customized look through a special portal, anyone can watch at lge-ku.com/solar-share while energy is produced in near real time by the section.

We're sometimes asked, why Solar Share?

This is a program designed for customers who want to support local solar energy but are unable to install a system on their property or just

prefer to avoid the cost and maintenance of installing a private system. Program subscription levels are as customizable and unique as our customers themselves. You can subscribe to 250-watt shares of solar either by paying a low monthly subscription of \$5.55 or a one-time \$799 charge that covers participation for 25 years. Participants can also choose to "gift" their subscription to another LG&E customer, such as a family member, friend, school or nonprofit organization.

Want to get involved?

You don't have to miss out! We're already taking subscribers for the second 500-kilowatt section that will be built at this same site in Shelby County. Construction will begin once the section is fully subscribed. In total, we plan to build up to eight 500-kilowatt sections when the facility is complete. Just visit lge-ku.com/solar-share to sign up.



Thanks again to our participating customers. I invite you all to join our program, which is another way we're partnering with customers like you to help Kentucky's light shine brightly.

Sincerely,

Beth McFarland, vice president of Customer Services



THERE'S MORE

Go to lge-ku.com to:

- » Find ways to save on your monthly bill during the summer heat.
- » Learn how to easily pay your bill in person at one of our authorized pay agents.
- » See tools for landlords and property managers.

ENVIRONMENTALLY FRIENDLY EVs: MORE CHARGING STATIONS AS NUMBERS GROW

Coming up next month (September 14–22) is Drive Electric Week, a national effort to increase awareness of electric vehicles (EVs) and their benefits. Two million electric vehicles were sold worldwide in 2018, and the auto industry expects another 21 million electric vehicles¹ to roll off assembly lines over the next decade. EV prices are coming down, and charging stations are becoming more widespread. Go to evolveky.org to find Drive Electric Week events near you.

Earlier this year, we strengthened our commitment to clean air. Along with sister utility KU, we met our goal of installing 20 publicly accessible EV charging stations throughout Kentucky – 10 in each utility's service territory. That makes up 17 percent of all public charging stations throughout the state.

Visit lge-ku.com/ev to find a list of our EV charging stations and more information for those considering going electric. This online education tool has plenty of information to help you decide whether an EV is right for you and, if so, what steps to take next.



¹ 2018 Battery Electric Vehicles report, released January 2019 by the consulting firm Deloitte.

WHAT IS AN **ESTIMATED** METER READING?

As an LG&E customer, you receive a monthly bill for your electric and/or natural gas usage. Our meter readers physically collect the energy-usage information needed to calculate your bill each month.

We often get asked about estimated meter reads, which happen occasionally due to various circumstances such as weather or difficulty accessing your meter. Meter readers are sometimes unable to collect the necessary information, which requires us to calculate an estimate of the amount of energy you used in that billing period. We use several factors in our calculation, including usage from the previous year and current weather conditions, to determine estimated meter readings.

When your meter is read after an estimate, any difference between the prior estimation and your actual usage is automatically corrected. If our estimate was too low (your usage was more than we estimated), the difference between the estimated usage and your actual usage will be added to your next bill. If our estimate was too high (your

usage was less than we estimated), you'll be credited on your next bill for the additional amount you paid.

To find out if your usage was estimated, view the "Current Usage" box on your bill. You will either see "Actual (R)" or "Estimated (E)" under Meter Reading Information. If your usage was estimated, it's important to remember that your next actual meter reading will balance, or true up, any difference between your actual and estimated readings.

Want to help reduce the chance your bill will be estimated? Ensure our meter reader has access to your meter each month during the three-day meter reading window. You can find your next meter reading window at the top of your bill. Paperless billing customers can sign in to their online accounts and search "Meter Read Schedule" to find their monthly meter reading windows. If you prefer, we can provide step-by-step instructions for reading your own meter each month. Visit lge-ku.com for more information about the importance of ensuring we have access to your meter.

EVERY LITTLE BIT HELPS: A FEW IDEAS TO HELP REDUCE YOUR HOME'S ENERGY USAGE

As you look around your house for some easy ways to save energy, it's a good idea to focus on the basics, what you might call Energy Savings 101.

- **Look for the gaps** – Check exterior windows and doors, baseboards, attic openings and weather stripping for any cracks or openings. Seal and caulk where necessary.
- **Keep an eye on your filters** – Check your furnace filters regularly (per manufacturer's instructions) and change if necessary.

- **Manage your thermostat** – Adjust it up two degrees in the summer and down two degrees in the winter. Also, consider getting a programmable thermostat, which can help reduce energy usage by up to 10 percent.

Visit lge-ku.com/toolbox to learn about more ways to save from our employees.



ASH POND CLOSURES AND BENEFICIAL USE OF COAL COMBUSTION RESIDUALS

In compliance with federal Environmental Protection Agency regulations, we continue our aggressive projects to close and cap the company's ash ponds at various generating stations throughout our service territories.

The ash pond at our now-retired Cane Run coal-fired plant is already closed. The plant was converted to a natural gas combined-cycle (NGCC) unit in 2015.

At the E.W. Brown plant, only a small percentage of coal combustion residuals (CCRs) have been deposited in the ash pond since March, as that pond nears complete closure, which is expected next year.

The new CCR treatment facilities at our Trimble County plant recently began operation. Work on the new landfill will continue into 2020, with final closure of the ash pond scheduled for 2023.

Mill Creek plant's new CCR treatment facilities are under construction, and three of the plant's five impoundments are already

closed. Complete ash pond closure is scheduled for 2021.

And at the Ghent plant, new CCR treatment facilities are operational and closure construction plans are underway for four of the five impoundments. Ash pond closure will be completed within the required timeframe.

For decades, millions of tons of CCRs that were produced during the coal-fired power-generating process have been beneficially used. For example, in 2018, one-and-a-half million tons of fly ash and gypsum were beneficially used in the manufacturing of cement, ready-mix concrete, wallboard and even as fertilizer for crops. In 2019, we project the sale of CCRs will generate over \$8 million in revenue with 100 percent of the benefit returning as a credit to customers. Beneficial use of CCRs helps the environment and future generations by saving virgin natural resources that would otherwise have been mined to produce cement and wallboard.

LG&E Contact Information



Online – My Account
lge-ku.com

By Phone
502-589-1444
(Call 800-331-7370 outside Louisville)
Monday–Friday
7 a.m.–7 p.m. (Eastern Time)
Anytime day or night (self-service)

For Hearing- or Speech-Impaired
Dial 711

Business Service Center
502-627-3313
(Call 800-331-7370 outside Louisville)
Monday–Friday
8 a.m.–6 p.m. (Eastern Time)

**In-Person
Customer Service Walk-In Center**
701 South Ninth Street
Monday–Friday
8 a.m.–5 p.m. (Eastern Time)

Kentucky 811– Locate Service
Dial 811

Editor
Cheryl.Williams@lge-ku.com

Visit our website:
lge-ku.com

